PARENTING MATTERS

Interpretation/ Translation Services



At Parenting Matters, we know that language shouldn't be a barrier to a parent's ability to connect with their child or participate in services. Our on-staff Spanish interpreter/translator, Isabel, has been with us from day one. She works with us as a visitation supervisor for Spanish speaking families and provides translation of documents and curriculum to ensure that clients are never out of the loop regarding the details of their case.

In addition to having a staff available to help lessen the language barrier, we are now utilizing translation earpiece devices for supervised visitation and parenting classes. These allow parents who speak limited English to communicate more naturally and participate fully in services.

These earpieces provide in-ear translation, making it easier for parents and supervisors/coaches to communicate, understand, and participate in their parenting classes or supervised visitation.

Our goal is simple: to make sure every parent has the opportunity to communicate, learn, and build a relationship with their child. Our staff wear them when our translator/interpreter is on the case for coaching and teaching and when the translator/ interpreter is not present as appropriate to help avoid any gaps in services.